



Request for Proposals (RFP)

For Customer Relationship Management Software and Support

Questions and Answers

April 25, 2024

Question: Is SOC II certification a requirement for this response?

Answer: Yes, SOC II is a minimum vendor requirement for this response.

Question: Please confirm there is a prebid. If so, please provide information to join the prebid.

Answer: Yes, there is a pre-bid conference on Monday May 6, 2024 at 1:00 PM EST.

The conference will be held via zoom at:

<https://us06web.zoom.us/j/82448713458?pwd=qvBzIoeYVxNLftaGBo0FDR4TYFaumO.1>

Meeting ID: 824 4871 3458

Passcode: 540798

This information along with a timetable for our Procurement deadlines can all be found on our website at <https://www.elcbroward.org/procurement>