

Following are the complete Annual Review and Assessment Instruments:

2009 – 2010 Monitoring Reports

Contract Number, Name and Service Provider:

ELC 1: FCI-RR-10-ELC 1 **Resource and Referral and Family Education and Supports**; Family Central, Inc.

ELC: 2 FCI-EDAP-10-ELC 2 **Eligibility Determination, Application Processing, Slot Management and Provider Payment**; Family Central, Inc.

ELC 3 FCI: FCI-QIS-10-ELC 3 **Quality Improvement Supports**; Family Central, Inc.

ELC 3 SBBC: SBBC-QIS-10-ELC3 **Quality Improvement and Supports**; School Board of Broward County

ELC 4-1: BCL-QRS-10-ELC4-1 **Quality Assurance Services/Quality Rating System**; Broward County, Child Licensing and Enforcement

ELC 4-2: BCL-MON-10-ELC4-2 **Quality Assurance Services/Health and Safety and VPK Monitoring**; Broward County Child Care Licensing & Enforcement Section

ELC 5: FCI-CSA-10-ELC5 **Child Screening and Assessment**; Family Central, Inc.

ELC 6: SBBC-FFS-10-ELC6: **Florida First Start**; School Board of Broward County

Definitions and highlight colors used in Annual Monitoring Report Summaries and Tool:

Corrective Action (purple) = used when OBJECTIVE IS NOT MET whether by file review or not.

No Action at this time: (periwinkle) OBJECTIVE IS NOT MET, but adjustments have already been made to correct process.

ELC Recommendation (pink) = used when OBJECTIVE IS MET, but process to improve outcome of the objective could be improved.

Action Required (blue) = used when OBJECTIVE IS MET to acceptable limits for monitoring but contractor must take specific action to correct specific file details to required outcome percentage (specific mainly to eligibility requirements in contracts).

Adjustment Required (yellow) = used when OBJECTIVE IS MET, but an adjustment to strategy used to determine outcome is needed in the future.

ELC Note (light blue) ELC staff response to service provider's corrective action responses.