Request for Proposals (RFP)
For Child Care Resource and Referral Software as a Service

Questions and Answers

November 20, 2023

Question: Could the team clarify what "Easy-to-use deployment scripts for seamless updates and maintenance."?

Answer: The ELC would like access to make changes using scripts or other system language if necessary. For example, we want to be able to automatically import data from our system to the chosen system using an automated process.

Question: Under Customer Service, can you clarify what is meant by "Back up storage services"?

Answer: The backup storage services line was added to ensure that the vendor has the necessary setup for backing up and restoring the environment when the need arises.