

Notice of Intended Decision To Enter Into A Single Source Contract

Notice is hereby given that the Early Learning Coalition of Broward County, Inc. (“ELC”) intends to award and enter into a single source contract with 211 First Call for Help (“211”). The ELC intends to award the contract to on or about June 30, 2023. The ELC has in the past utilized the resource and referral services of the 211. The ELC intends to further utilize services provided by 211 to the ELC with the main function continuing to be the provision of resource and referral services to the ELC. 211 Broward holds the exclusive license to operate in Broward County using the three-digit FCC designated dialing number and is the sole FCC-designated 211 resource for community services in Broward County.

This Notice of Intended Decision To Enter Into A Single Source Contract (“Notice”) is posted in accordance with **Section 287.057(3), Florida Statutes** and will remain posted for a period of at least **fifteen (15) business days** from the date of posting of the Notice.

Date and time of posting of Notice:
Date and time of expiration of Notice:

April 10, 2023 @ 3:00 P.M.
May 1, 2023 @ 3:00 P.M.

***** NO WRITTEN RESPONSES FROM PROSPECTIVE VENDORS WILL BE ACCEPTED BY THE ELC AFTER THE DATE AND TIME FOR EXPIRATION OF THIS NOTICE AS STATED HEREIN*****

The ELC intends to enter into a single source contract with 211 for the following services based on the entity having specialized experience, training, organizational structure and qualifications in the aforementioned areas as well as due to the fact that the 211 has attained certain certifications, licensures, and/or federal designations from certain state and federal entities or authorities that will ensure the successful compliance and implementation of the ELC’s resource and referral obligations under its funding agreement with Florida’s Division of Early Learning (“DEL”):

- COALITION CCR&R Counselors will have access to a continuously updated Directory of Community Services in Broward tailored to comply with DEL CCR&R Grant Agreement standards.
- One hundred percent (100%) of callers seeking CCR&R or Other COALITION Services shall be referred to the COALITION for follow up [Measured by Call Traffic Reports and Secret Shopper Inquiries].
- Coverage of COALITION customer service calls and transfers of calls from the COALITION to CONTRACTOR are handled seamlessly with minimal disruption to COALITION clients. [Measured by Call Traffic Reports and Secret Shopper Inquiries].
- Ninety-five percent (95%) of COALITION staff participating in CONTRACTOR’s Customer Service training series will demonstrate knowledge of new skills and techniques. [Measured by pre and post training knowledge tests].
- CONTRACTOR. spending forecasts and analyses, and budget management shall result in balanced fiscal year budgets, with no deficit spending and with no significant surplus of funds that have been contracted for services. [Measured by COALITION records]. Updated and Accessible Community Resource Directory for COALITION Clients
- Documented Results of at least 36 Outreach Events
- All CCR&R and COALITION Service-Related Calls Directed to COALITION Certified Counselors
- Seamless Supplemental Community Resource Referrals
- Seamless Coverage for COALITION Customer Service Calls during unplanned closures or ELC staff pre-arranged in-service.
- High Quality Customer Service Training for ELC Staff.

Prospective vendors who believe that they can meet or exceed the requirements stated in this Notice are requested to provide written information with technical detail and description of their services, staffing, technology, and method of delivery sufficient to support their ability or position to provide the contractual services listed in this Notice. If it is determined in writing by the ELC, after reviewing any information received from prospective vendors, that the contractual services are available only from a single source, the ELC shall provide notice of its decision to enter a single-source purchase contract in the manner specified in Section 120.57(3), Florida Statutes. Written responses to this Notice must be sent to the ELC to the attention of Christine Klima, Chief Administrative Officer, at 1475 W. Cypress Creek Road, Suite 301, Ft. Lauderdale, FL 33309.