



Request for Proposals (RFP) for Voice over Internet Phone Services and Support

Questions and Answers

May 27, 2021

Question: Is there a difference in the license type amongst the 200 users? Are all 200 users contact center users?

Answer: We would need at least 25 contact center licenses

Question: How many call center and talk licenses should be quoted??

Answer: The quote should include 25 call center licenses and 175 talk licenses.